

Zenith Insurance Company

For questions about the information listed below or if you need help locating a provider, contact us at:

Zenith Provider & Network Management Department
Direct 800-841-3988
Fax 818-704-3839
Email: providergroup@thezenith.com

Zenith eBilling

To learn more about Zenith's eBilling solutions, contact the Zenith Provider Call Center provided by Jopari Solutions at 866-269-0544.

Benefits of eBilling

- Ensures that the billing transaction is complete before sending on to the payer, therefore reducing the likelihood of billings being returned due to missing information.
- Reduces data entry errors that can impact reimbursement.
- Decreases the number of billing disputes.
- Improves bill payment cycles.

Pharmacy

Cadence Rx
 Phone 888-813-0023
 Fax 888-765-1887

Service Type	Florida	California	All Other States
Dental	Homelink Phone (800) 482-1993 Email: TheZenith@vgmhomelink.com	One Call Doctor & Dental Phone (888) 672-7806 Fax (888) 672-7805 Email - dental@onecallcm.com Online - www.onecallcm.com	One Call Doctor & Dental Phone (888) 672-7806 Fax (888) 672-7805 Email - dental@onecallcm.com Online - www.onecallcm.com
Diagnostic Imaging	Homelink Phone (800) 482-1993 Email: TheZenith@vgmhomelink.com	One Call Diagnostics Phone (888) 672-7806 Fax (888) 672-7805	One Call Diagnostics Phone (888) 672-7806 Fax (888) 672-7805
Durable Medical Equipment	Homelink Phone (800) 482-1993 Email: TheZenith@vgmhomelink.com	Paradigm Formerly Home Care Connect Phone 855-223-2228 Fax 855-625-9553 One Call DME Phone 888-672-7806 Fax 888-672-7805 Healthcare Solutions (Cypress Care) Phone 800-419-7191 Fax 800-419-7194	One Call DME Phone 888-672-7806 Fax 888-672-7805

Zenith Contact List



Service Type	Florida	California	All Other States	
Home Health	Homelink Phone (800) 482-1993 Email:TheZenith@vgmhomelink.com	Paradigm Formerly Home Care Connect Phone 855-223-2228 Fax 855-625-9553	One Call Home Health Phone 888-672-7806 Fax 888-672-7805	
		One Call Home Health Phone 888-672-7806 Fax 888-672-7805		
		Healthcare Solutions (Cypress Care) Phone 888-672-7806 Fax 888-672-7805		
Physical Therapy	Homelink Phone (800) 482-1993 Email:TheZenith@vgmhomelink.com	One Call Physical Therapy Phone (888) 672-7806 Fax (888) 672-7805	One Call Physical Therapy Phone (888) 672-7806 Fax (888) 672-7805	
Translation Services	Homelink Phone (800) 482-1993 Email:TheZenith@vgmhomelink.com	ProCare (formerly Access on Time) Phone 866-941-7878 Fax 813-769-3883	ProCare (formerly Access on Time) Phone 866-941-7878 Fax 813-769-3883	
		ProCare (formerly Access on Time) Phone 866-941-7878 Fax 813-769-3883	One Call Language Phone 888-672-7806 Fax 888-672-7805	One Call Language Phone 888-672-7806 Fax 888-672-7805
			The Integrity Company Phone 888-418-2565 Fax 888-409-3163	The Integrity Company Phone 888-418-2565 Fax 888-409-3163
Transportation Services	Homelink Phone (800) 482-1993 Email:TheZenith@vgmhomelink.com	ProCare (formerly Access on Time) Phone 866-941-7878 Fax 813-769-3883	ProCare (formerly Access on Time) Phone 866-941-7878 Fax 813-769-3883	
		ProCare (formerly Access on Time) Phone 866-941-7878 Fax 813-769-3883	One Call Transportation Phone 888-672-7806 Fax 888-672-7805	One Call Transportation Phone 888-672-7806 Fax 888-672-7805

Zenith Insurance Company Corporate Offices: 21255 Califa Street Woodland Hills, CA 91367 Telephone 818-713-1000 Facsimile 818-883- 3363 www.TheZenith.com
 *Zenith means Zenith Insurance Company (ZIC), acting on behalf of itself or one of its wholly-owned subsidiaries ZNAT Insurance Company (ZNAT) or Zenith Insurance Management Services, Inc. or ZIC acting in the capacity of claims or network administrator. Refer to your policy to determine whether your underwriting carrier is ZIC or ZNAT. If neither ZIC nor ZNAT is your carrier, Zenith is acting as the claims or network administrator only. TX and CA only: Reimbursement may be denied for services provided outside of an applicable network. Please verify with the claims administrator whether or not the injured employee is subject to network requirements. **May 1, 2024**