

Zenith Insurance Company

For questions about the information listed below or if you need help locating a provider, contact us at:

Zenith Provider & Network Management Department

Direct 800-841-3988

Fax 818-704-3839

Email: providergroup@thezenith.com

Zenith eBilling

To learn more about Zenith's eBilling solutions, contact the Zenith Provider Call Center provided by Jopari Solutions at 866-269-0544.

Benefits of eBilling

- Ensures that the billing transaction is complete before sending on to the payer, therefore reducing the likelihood of billings being returned due to missing information
- Reduces data entry errors that can impact reimbursement
- Decreases the number of billing disputes
- Improves bill payment cycles

Pharmacy

Helios Retail Services (Tmesys)

Phone 800-964-2531

Fax 800-365-6337

Dental

One Call Doctor and Dental

Phone 888-539-0577

Fax 888-539-0579

Email dental@onecallcm.com

Online www.onecallcm.com

Acupuncture, Chiropractor and Therapies

One Call Physical Therapy

Phone 866-389-0211

Fax 904-998-0299

Diagnostic Imaging

One Call Diagnostics

Phone 800-872-2875

Fax 866-632-2161

MedRisk (until 8/31/2017)

Phone 800-225-9675

Fax 877-893-5238

Durable Medical Equipment

One Call DME (EDM)

Phone 888-672-7806

Fax 888-672-7805

Healthcare Solutions (Cypress Care)

Phone 800-419-7191

Fax 800-419-7194

Home Health

One Call Home Health

Phone 888-672-7806

Fax 888-672-7805

Healthcare Solutions (Cypress Care)

Phone 800-419-7191

Fax 800-419-7194

Translation Services

One Call Language

Phone 888-672-7806

Fax 888-672-7805

Access on Time

Phone 888-748-7575

Fax 866-719-8391

Transportation Services

One Call Transportation

Phone 888-672-7806

Fax 888-672-7805

Access on Time

Phone 888-748-7575

Fax 866-719-8391

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Zenith Insurance Company Corporate Offices: 21255 Califa Street Woodland Hills, CA 91367 Telephone 818-713-1000 Facsimile 818-883- 3363 www.TheZenith.com
 *Zenith means Zenith Insurance Company (ZIC), acting on behalf of itself or one of its wholly-owned subsidiaries ZNAT Insurance Company (ZNAT) or Zenith Insurance Management Services, Inc. or ZIC acting in the capacity of claims administrator. Refer to your policy to determine whether your underwriting carrier is ZIC or ZNAT. If neither ZIC nor ZNAT is your carrier, Zenith is acting as the claims administrator only. TX and CA only: Reimbursement may be denied for services provided outside of an applicable network. Please verify with Zenith whether or not the injured employee is subject to network requirements.