

ZENITH UNIVERSITY

2012 Dairy Seminar Series

Training can help businesses control their insurance costs.

FEATURES

- No charge to Zenith policyholders
- Seminars and webinars on managing and controlling workers' compensation costs
- English, Spanish and online courses available
- Variety of seminars available including sessions that target hazards in specific industries
- Programs for owners, managers, supervisors and crew leaders
- Seminars offered throughout California



To learn more, visit: TheZenith.com/seminars

You may also contact your local Zenith office or call 818-251-8777 for assistance.

Zenith University — 2012 Dairy Seminar Series Listing

Safety Courses - pages 3 & 4

Ag Safety and Compliance 2012
Business Continuity Programs
Cal/OSHA Update & Top 10 OSHA Violations
Conducting Effective Incident Investigations
First Aid / CPR Certification
First Aid Train-the-Trainer (2 day)
Forklift Train-the-Trainer
Heat Illness Prevention
IIPP Elements - Importance of Employee Training & Inspections
Incident Investigation
Lockout Tagout Program Development Workshop
Lockout Tagout / Machine Guarding
Recognizing Unforeseen Exposures
Respiratory Protection
Return to Work (RTW)
Rural Driving and DOT Regulations for Agriculture
Safety Program Essentials
Tractor and Farm Implement Safety

Spanish Courses - page 5

Cal OSHA Update & Top 10 OSHA Violations
Defensive Driving DDC-4
First Aid / CPR Certification
Forklift Safety Training
Forklift Train-the-Trainer
Heat Illness Prevention
Lockout Tagout/Machine Guarding
Supervisor Safety Responsibilities & Compliance Updates
Tractor and Farm Implement Safety

Workers' Compensation Courses - page 6

Claim Reporting Process + Why Specific Info & Details are Important
Fraud – Partnership is the Key
Workers' Compensation Advanced
Workers' Compensation Essentials
Workers' Compensation Essentials / Return to Work
Workers' Compensation - What Employers Need to Know
Your Experience Mod Explained

Human Resource Management Courses - page 7

Employee Health and Wellness
New Hire Orientation/Coaching for Optimal Performance
Successfully Hiring and Retaining Employees
Workplace Violence

Webinar (Online) Courses - page 8

Business Continuity Programs
Cal/OSHA Update & Top 10 OSHA Violations
Claim Reporting Process + Why Specific Info and Details are Essential
Employee Health and Wellness
Fraud – Partnership is the Key
Heat Illness Prevention
IIPP Elements - Importance of Employee Training & Inspections
Incident Investigation
Recognizing Unforeseen Exposures
Respiratory Protection
Your Experience Mod Explained

Special Programs - Please check with your safety and health consultant or your local Zenith office if you are interested in the seminars listed below.

Coaching the Safety Leader
Dairy Safety Certificate Program
Defensive Driving DDC-4
Five Star Safety Leadership
Safety Program Workshop (IIPP Development)
Supervisor Accountability

- To register for a seminar or for more information:

- Online - www.TheZenith.com/seminars
- Email - catraining@thezenith.com
- Call - (818) 251-8777
- Contact your local Zenith office

- How to suggest a topic:

- Make your suggestion at www.TheZenith.com/topic
- Make a suggestion to your Zenith representative

- Other types of training offered:

- Recorded online courses
- e-Learning website
- Online safety videos



- Risk Management Bulletins
- Tailgate Training Materials
- Pay Check Stuffers
- Injury & Illness Prevention Program Templates

Courses are open to all Zenith policyholders at no charge; preregistration is required for all courses.

Seminar/webinar schedule is subject to date/location change and additional courses may be scheduled at any time throughout the year. Webinars provide online training at your workstation. Zenith agents are welcome to register for Zenith University webinars only. Please check our website at www.TheZenith.com/seminars for updates. Webinars provide online training at your workstation. Zenith agents are welcome to register for Zenith University webinars only.

Zenith University 2012 Dairy Seminar Series

SAFETY COURSES

Presented in English

<u>Course</u>	<u>Date</u>	<u>Location</u>
Ag Safety & Compliance 2012	March 8	Tulelake
Business Continuity Programs	September 19	Webinar
Cal OSHA Update & Top 10 OSHA Violations	January 25 January 26 February 1 February 8 March 7 May 16 May 17 June 21 October 17	Bakersfield Salinas/Watsonville Modesto Santa Maria Orland Fresno Webinar Stockton San Diego
Conducting Effective Incident Investigations	August 22	Imperial Valley
First Aid/CPR Certification	January 18 February 22 March 8 March 15 March 28 April 6 April 18 April 25 June 20 July 7 July 26 August 8 October 30 November 7 November 14	Orange Imperial Valley Tulelake Salinas/Watsonville Bakersfield Orland Modesto Fresno San Diego Santa Rosa Napa Modesto Fresno Woodland Hills Santa Maria
First Aid Train-the-Trainer (2 day)	September 18 & 19	Fresno
Forklift Train-the-Trainer	January 26 March 7 March 13 March 14 March 15 March 16 June 21 October 9 October 10 October 11	Salinas/Watsonville Orland Fresno Bakersfield Santa Maria Orange Stockton Fresno Arcadia San Diego

Zenith University 2012 Dairy Seminar Series

SAFETY COURSES

Presented in English (continued)

<u>Course</u>	<u>Date</u>	<u>Location</u>
Heat Illness Prevention	March 7 April 4 April 25 May 10	Imperial Valley San Diego Webinar Webinar
IIPP Elements - Importance of Employee Training & Inspections	August 8	Webinar
Incident Investigation	January 18 August 23	Webinar Webinar
Lockout Tagout Program Development Workshop	May 2	Fresno
Lockout Tagout/Machine Guarding	April 11 June 20 November 7	Santa Maria Modesto Bakersfield
Recognizing Unforeseen Exposures	August 16	Webinar
Respiratory Protection	May 16	Webinar
Return to Work (RTW)	July 26 September 18	San Diego San Diego
Rural Driving and DOT Regulations for Agriculture	March 7	Orland
Safety Program Essentials	September 12	Fresno
Tractor & Farm Implement Safety	October 11 December 5	Modesto Fresno

Zenith University 2012 Dairy Seminar Series

SAFETY COURSES

Presented in Spanish

<u>Course</u>	<u>Date</u>	<u>Location</u>
Defensive Driving DDC-4	September 12	Orange
First Aid/CPR Certification	February 23 March 15 March 28 April 6 April 18 April 25 May 2 July 7 July 29 August 8 October 30 November 14	Imperial Valley Salinas/Watsonville Bakersfield Orland Modesto Fresno Camarillo Santa Rosa Napa Modesto Fresno Santa Maria
Forklift Safety Training	September 19	Camarillo
Forklift Train-the-Trainer	January 26 June 21	Salinas/Watsonville Stockton
Heat Illness Prevention	April 11	Camarillo
Lockout Tagout/Machine Guarding	April 11 June 20	Santa Maria Modesto
Supervisor Safety Responsibilities & Compliance Updates	June 21 June 26	Stockton Salinas/Watsonville
Tractor & Farm Implementation Safety	May 23 September 19 October 11 December 5	Imperial Valley Camarillo Modesto Fresno

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WORKERS' COMPENSATION COURSES

<u>Course</u>	<u>Date</u>	<u>Location</u>
California Experience Modification	February 28	San Diego
Claim Reporting Process + Why Specific Info & Details are Important	June TBD	Webinar
Fraud—Partnership is the Key	February 29	Webinar
Workers' Compensation Advanced	March 27 April 25 May 9 May 23 June 6 June 18 June 21 October 10 October 18 October 24 November 7	Orange Santa Maria Modesto Fresno Bakersfield San Diego Imperial Valley Bakersfield San Diego Fresno Modesto
Workers' Compensation Essentials	January 19 March 7 March 21 March 28 April 11 April 25 August 15 August 16 August 29 September 12	Imperial Valley Santa Maria Modesto Fresno Bakersfield San Diego Bakersfield San Diego Fresno Modesto
Workers' Compensation Essentials / Return to Work	February 14 February 21 August 21 August 28	Orange Woodland Hills Woodland Hills Orange
Workers' Compensation - What Employers Need to Know	January 26 June 21	Salinas/Watsonville Stockton
Your Experience Mod Explained	April 26 November 15	Webinar San Diego

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HUMAN RESOURCE MANAGEMENT COURSES

Presented in English

<u>Course</u>	<u>Date</u>	<u>Location</u>
Employee Health and Wellness	January 25 April 18	Webinar Fresno
New Hire Orientation/Coaching for Optimal Performance	March 21 July 26	San Diego San Diego
Successfully Hiring and Retaining Employees	May 16 October 17	Glendale Ontario
Workplace Violence	November 7	San Diego

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WEBINAR COURSES Presented in English unless noted

<u>Course</u>	<u>Date</u>
Incident Investigation	January 18
Employee Health and Wellness	January 25
Fraud - Partnership is the Key	February 29
Heat Illness Prevention	April 25
Your Experience Mod Explained	April 26
Heat Illness Prevention	May 10
Respiratory Protection	May 16
Cal OSHA Update & Top 10 OSHA Violations	May 17
Claim Reporting Process + Why Specific Info and Details are Essential	June TBD
IIPP Elements - Importance of Employee Training & Inspections	August 8
Recognizing Unforeseen Exposures	August 16
Incident Investigation	August 23
Business Continuity Programs	September 19