



SAFETY TIPS

Cashiers and Baggers

1. All cashiers should utilize fatigue mats as well as alternate postures and scanning techniques to reduce fatigue.
2. Allow cashiers to alternate between tasks such as scanning and bagging groceries to lessen repetitive motion.
3. When scanning or bagging, reduce reaching and twisting. Perform work tasks within arm's reach.
4. Establish store procedure for dealing with robbery situations. Train all cashiers on the basics including remaining calm and complying with a robber's demands. Cashiers and front end employees should always pay attention if a co-worker seems to be stressed or acting strange when dealing with a customer.
5. Vary the time of day, schedule and order for collecting cash from the registers. Employees should always have a co-worker with them in a buddy system while conducting this important task. Consider using drop boxes with no employee access, which limits the amount of cash on hand.
6. Small, high-dollar items such as electric toothbrushes, electric razors and baby formula are targeted theft items. These items should be shelved behind a service counter or in an area easily visible to employees. Maintain low stock of such items on the sales floor for loss prevention.
7. If two or more employees are responsible to lock and exit a store at night, a safe method for doing so is for one employee to exit the store and get in their car with the doors locked and wait for the remaining employee(s). All remaining employee(s) can then exit the store together and lock it up for the night. When all employees have safely reached their cars, everyone can exit the parking lot.

Zenith provides workplace safety resources at: **TheZenith.com**[®]

Zenith Insurance Company/ ZNAT Insurance Company. 21255 Califa Street. Woodland Hills, CA 91367 ©2010 Zenith Insurance Company. All Rights Reserved. ©Zenith, TheZenith and TheZenith.com are registered US service marks. Zenith Insurance Company (Zenith) assists employers in evaluating workplace safety exposures. Surveys and related services may not reveal every hazard, exposure and/or violation of safety practices. Inspections by Zenith do not result in any warranty that the workplace, operations, machinery, appliances or equipment are safe or in compliance with applicable regulations. Any recommendations and related services are not and should not be construed as legal advice or be used as a substitute for legal advice. Employee protection is ultimately the responsibility of the employer. Policy coverage is not contingent upon the provision, efficacy or sufficiency of these services.