

Zenith Insurance Company

For questions about the information listed below or if you need help locating a provider, contact us at:

Zenith Provider & Network Management Department

Direct 800-841-3988

Fax 818-704-3839

Email: providergroup@thezenith.com

Zenith eBilling

To learn more about Zenith's eBilling solutions, contact the Zenith Provider Call Center provided by Jopari Solutions at 866-269-0544.

Benefits of eBilling

- Ensures that the billing transaction is complete before sending on to the payer, therefore reducing the likelihood of billings being returned due to missing information
- Reduces data entry errors that can impact reimbursement
- Decreases the number of billing disputes
- Improves bill payment cycles

Pharmacy

Cadence Rx

Phone 888-813-0023

Fax 888-765-1887

Dental

One Call Doctor and Dental

Phone (888) 672-7806

Fax (888) 672-7805

Email dental@onecallcm.com

Online www.onecallcm.com

Diagnostic Imaging

One Call Diagnostics

Phone (888) 672-7806

Fax (888) 672-7805

Durable Medical Equipment

Paradigm (Formerly Home Care Connect)

Phone 855-223-2228

Fax 855-625-9553

Home Health

Paradigm (Formerly Home Care Connect)

Phone 855-223-2228

Fax 855-625-9553

One Call DME (EDM)

Phone 888-672-7806

Fax 888-672-7805

One Call Home Health

Phone 888-672-7806

Fax 888-672-7805

Healthcare Solutions (Cypress Care)

Phone 800-419-7191

Fax 800-419-7194

Healthcare Solutions (Cypress Care)

Phone 800-419-7191

Fax 800-419-7194

Physical Therapy

One Call Physical Therapy

Phone (888) 672-7806

Fax (888) 672-7805

Translation Services

ProCare (formerly Access on Time)

Phone 866-941-7878

Fax 813-769-3883

Transportation Services

ProCare (formerly Access on Time)

Phone 866-941-7878

Fax 813-769-3883

One Call Language

Phone 888-672-7806

Fax 888-672-7805

One Call Transportation

Phone 888-672-7806

Fax 888-672-7805

Zenith Insurance Company Corporate Offices: 21255 Califa Street Woodland Hills, CA 91367 Telephone 818-713-1000 Facsimile 818-883- 3363 www.TheZenith.com

*Zenith means Zenith Insurance Company (ZIC), acting on behalf of itself or one of its wholly-owned subsidiaries ZNAT Insurance Company (ZNAT) or Zenith Insurance Management Services, Inc. or ZIC acting in the capacity of claims or network administrator. Refer to your policy to determine whether your underwriting carrier is ZIC or ZNAT. If neither ZIC nor ZNAT is your carrier, Zenith is acting as the claims or network administrator only. TX and CA only: Reimbursement may be denied for services provided outside of an applicable network. Please verify with the claims administrator whether or not the injured employee is subject to network requirements. **September 27, 2023**

Zenith Contact List



A FAIRFAX Company

Physical Therapy	Translation Services	Transportation Services
	The Integrity Company Phone 888-418-2565 Fax 888-409-3163	